

An important notice about CUSTOMER-OWNED SERVICE LINES (COSL)

Do you have one?

A customer-owned service line is the piping that leaves our meter set and runs to your building or appliances. WBNG does not maintain service line and piping that is customer-owned (owned by you); however, you need to know that improperly maintained lines might be subject to hazardous corrosion and/or leakage. Your customer-owned service lines and piping should be periodically inspected for corrosion if your piping is metallic and for leaks and, if an unsafe condition is found, then you should (i) shut off the flow of gas and (ii) make arrangements to repair the unsafe condition. Local heating contractors, mechanical contractors and certified natural gas fitters can help you in inspecting and repairing your service lines. As always, our company personnel are available to offer assistance as needed.

REMEMBER: When excavating near buried gas lines and other utilities, the piping should be located and marked in advance and the excavation done by hand. Call ***ALABAMA 1 CALL*** at least seventy-two hours before excavating to have the underground utilities located and marked for your safety. ***It's a free call "811" or "1-800-292-8525"***

(This notification is to comply with Code of Federal Regulations, Subpart 192.16, Customer Notification.)